

Loan Monitoring – Tracers

FAQS

Where is your data sourced from?

Tracers has over 30 years of experience aggregating and matching disparate data sets that are continuously updated — some in real time — from thousands of sources. We harness billions of public and proprietary data records to provide accurate, up-to-date information, building out the most comprehensive profile about individuals in the United States.

How often is our data updated?

Tracers aggregates data from thousands of sources, some in real time and some updated monthly.

Am I able to view my search history?

Yes, Tracers automatically saves all of your searches for you. If you used a reference tag while performing your initial search, you can filter the searches by typing that reference tag. “Recall” allows you to reopen the exact search that you previously ran, to view, print, or save. There is no charge to recall a search. If you want to “re-execute” that exact search and have the information updated, you can. If you re-execute a search, it reruns. You will be charged for the cost of the new search.

Does Tracers have advanced reporting?

Yes. You can track searches and costs for billing purposes and export searches with your company’s logo via Adobe PDF, MS Word and Excel.

Are there different levels of users and permissions?

Yes, you can set different permission levels for all users to ensure they can only run certain searches or access certain data.